



UNITED REPUBLIC OF TANZANIA
MINISTRY OF ENERGY
ENERGY AND WATER UTILITIES
REGULATORY AUTHORITY
(EWURA)



PUBLIC NOTICE

A CALL FOR STAKEHOLDERS' VIEWS ON AN APPLICATION FOR MULTI-YEAR WATER SUPPLY AND SANITATION TARIFFS SUBMITTED BY ARUSHA WATER SUPPLY AND SANITATION AUTHORITY (ARUSHA WSSA)

On 20th July 2026, EWURA received an application from Arusha Water Supply and Sanitation Authority (Arusha WSSA) requesting approval of multi-year water supply and sanitation tariffs, fees and charges. After confirming that the application met the required criteria, EWURA accepted it for review on 17th September 2026. Tables 1 to 9 present the tariffs, fees and charges proposed by Arusha WSSA for financial years from 2026/27 to 2030/31.

Table 1: Current and Proposed Metered Water Tariffs for all Areas Except Usa River (TZS/m3)

Customer Category	Current Tariff	Proposed Tariffs				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	1,850	2,100	2,350	2,400	2,530	2,680
Institutional	1,830	2,210	2,430	2,610	2,780	3,100
Commercial	2,340	2,520	2,600	2,790	2,940	3,350
Industrial	3,100	3,500	3,920	4,230	4,330	4,820
Kiosk	1,000	1,500	1,900	2,200	2,500	2,600
Bottling	3,100	3,500	3,920	4,230	4,330	4,820

Table 2: Current and Proposed Metered Water Tariffs for Usa River (TZS/m3)

Customer Category	Current Tariff	Proposed Tariffs				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	300	1,500	1,650	1,815	1,933	2,000
Institutional	1,830	2,210	2,430	2,610	2,780	3,100
Commercial	2,340	2,520	2,600	2,790	2,940	3,350
Industrial	3,100	3,500	3,920	4,230	4,330	4,820
Kiosk	1,000	1,500	1,900	2,200	2,500	2,600
Bottling	3,100	3,500	3,920	4,230	4,330	4,820

Table 3: Current and Proposed Sewerage Tariffs (TZS/m3)

Customer Category	Current Tariff	Proposed Tariffs				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	500	545	589	636	687	741
Institutional	780	850	918	992	1,071	1,157
Commercial	860	937	1,022	1,114	1,214	1,323

Industrial	1,070	1,166	1,271	1,386	1,510	1,510
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Table 4: Current and Proposed New Water and Sewer Connection Fees (TZS/Connection)

Service Description	Current Fee	Proposed Fee				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
New Water Connection	26,000	26,000	26,000	26,000	26,000	26,000
New Sewer Connection	26,000	26,000	26,000	26,000	26,000	26,000

Table 5: Current and Proposed Reconnection Fees (TZS/Reconnection)

Customer Category	Current Fee	Proposed Fees				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	15,000	25,000	25,000	25,000	25,000	25,000
Institutional	19,000	30,400	30,400	30,400	30,400	30,400
Commercial	20,000	32,000	32,000	32,000	32,000	32,000
Industrial	26,000	41,600	41,600	41,600	41,600	41,600

Table 6: Current and Proposed Charges for Water Supply by Bowser (TZS/Trip)

Volume of Bowser	Current Charge	Proposed Charge				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Arusha City and Ngaramtoni						
10 m3	112,360	123,000	135,000	149,000	160,000	160,000
5 m3	89,900	98,000	108,000	110,000	115,000	115,000
Longido, Usa River and Monduli towns						
10 m3	112,360	123,000	135,000	149,000	160,000	160,000
5 m3	89,900	98,000	108,000	119,000	115,000	115,000
Mirerani and Karatu towns						
10 m3		123,000	135,000	149,000	160,000	160,000
5 m3		98,000	108,000	119,000	115,000	115,000

Table 7: Current and Proposed Cesspit Emptying Charges (TZS/Trip)

Volume of Cesspit Truck	Current Charge	Proposed Charge				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Arusha City and Ngaramtoni						
10 m3	89,900	98,000	108,000	119,000	130,000	140,000
5 m3	73,000	80,000	88,000	90,000	100,000	117,000
Longido, Usa River and Monduli towns						
10 m3	89,900	98,000	108,000	119,000	130,000	140,000
5 m3	73,000	80,000	88,000	90,000	100,000	117,000
Mirerani and Karatu towns						
10 m3		98,000	108,000	119,000	130,000	140,000
5 m3		80,000	88,000	90,000	100,000	117,000

Table 8: Current and Proposed Sludge Disposal Charges (TZS/Trip)

Customer Category	Current Charge	Proposed Charges				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
All	9,186	19,931	20,684	21,467	22,282	23,129

Table 9: Current and Proposed Sewerage Charges for People with Private Boreholes (TZS/Month)

Customer Category	Current Fee	Proposed Fees				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	-	27,000	29,250	31,500	34,200	36,000
Institutional	-	139,500	150,000	165,000	175,500	189,000
Commercial	-	50,800	65,000	79,000	83,000	93,500
Industrial	-	379,500	412,500	450,000	490,500	534,000

Arusha WSSA stated that the proposed tariff adjustment is aimed at strengthening the Authority's financial capacity to provide quality, reliable and sustainable water supply and sanitation services across its expanded service area. The adjustment is necessitated by rising material prices, increased staffing requirements arising from the expansion of the utility's service area through clustering, and the need to attract and retain skilled personnel through improved remuneration. It will support the effective implementation of Arusha WSSA's Business Plan for 2026/27-2030/31 by meeting the operational and investment requirements necessary to sustain and improve service delivery.

This public notice is made pursuant to Section 19(4) of the EWURA Act, Cap. 414, which requires the Authority to issue a notice of inquiry to collect views from stakeholders on the reasonableness of the proposed tariffs, fees and charges.

As part of the inquiry process, EWURA will conduct public hearing meeting(s) on 13th October 2026 at **Corridor Spring Hall** in Arusha City, 15th October 2026 at **Batilda Hall** in Usa River, 16th October 2026 at **Longido District Council Hall** in Longido, 20th October 2026 at **CDTI Monduli Hall** in Monduli and 21st October 2026 at **Kwa Luka Hall** in Mirerani. All the public inquiries will begin at 10:00 am (in the morning).

Stakeholders are invited to submit written comments to the Director General at the Authority's postal address, Energy and Water Utilities Regulatory Authority, EWURA House, 3 EWURA Street, 41104 Tambukareli, P.O. Box 2857, Dodoma, by 8th October 2026. More details of the application can be obtained from EWURA Head Quarters in Dodoma or from Arusha WSSA's offices.

Issued by:
Director General
Energy and Water Utilities Regulatory Authority

JAMHURI YA MUUNGANO WA TANZANIA

WIZARA YA NISHATI

**MAMLAKA YA UDHIBITI WA
HUDUMA ZA NISHATI NA MAJI
(EWURA)**



TANGAZO KWA UMMA

**MWITO WA MAONI YA WADAU KUHUSU MAOMBI YA BEI ZA MIAKA MITANO
ZA HUDUMA ZA MAJISAFI NA USAFI WA MAZINGIRA YALIYOWASILISHWA
NA MAMLAKA YA MAJISAFI NA USAFI WA MAZINGIRA ARUSHA.**

Mnamo tarehe 20 Julai 2026 Mamlaka ya Udhibiti wa Huduma za Nishati na Maji (EWURA) ilipokea maombi ya marekebisho ya bei kwa miaka mitano kutoka Mamlaka ya Majisafi na Usafi wa Mazingira Arusha. Baada ya kuhakiki ukamilifu wake, mnamo tarehe 17 Septemba 2026 EWURA iliyakubali maombi hayo kwa ajili ya mapitio ya kina. Majedwali namba 1 hadi 9 yanaonesha viwango vya bei, ada na tozo zinazopendekezwa na Mamlaka ya Majisafi na Usafi wa Mazingira Arusha kwa ajili ya mwaka wa fedha 2026/27 hadi mwaka 2030/31.

**Jedwali la Na.1: Bei za Maji za Sasa na Zinazopendekezwa kwa Maeneo Yote
Isipokuwa Usa River (Shilingi kwa Mita ya Ujazo)**

Kundi la Wateja	Bei ya Sasa	Bei Zinazopendekezwa				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Majumbani	1,850	2,100	2,350	2,400	2,530	2,680
Taasisi	1,830	2,210	2,430	2,610	2,780	3,100
Biashara	2,340	2,520	2,600	2,790	2,940	3,350
Viwanda	3,100	3,500	3,920	4,230	4,330	4,820
Magati	1,000	1,500	1,900	2,200	2,500	2,600
Vinwaji	3,100	3,500	3,920	4,230	4,330	4,820

**Jedwali la Na.2: Bei za Maji za Sasa na Zinazopendekezwa kwa Usa River (Shilingi
kwa Mita ya Ujazo)**

Kundi la Wateja	Bei ya Sasa	Bei Zinazopendekezwa				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Majumbani	300	1,500	1,650	1,815	1,933	2,000
Taasisi	1,830	2,210	2,430	2,610	2,780	3,100
Biashara	2,340	2,520	2,600	2,790	2,940	3,350
Viwanda	3,100	3,500	3,920	4,230	4,330	4,820
Magati	1,000	1,500	1,900	2,200	2,500	2,600
Vinwaji	3,100	3,500	3,920	4,230	4,330	4,820

**Jedwali la Na.3: Bei za Sasa na Zinazopendekezwa za Huduma ya Majitaka (Shilingi
kwa Mita ya Ujazo)**

Kundi la Wateja	Bei ya Sasa	Bei Zinazopendekezwa				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Majumbani	500	545	589	636	687	741
Taasisi	780	850	918	992	1,071	1,157

Biashara	860	937	1,022	1,114	1,214	1,323
Viwanda	1,070	1,166	1,271	1,386	1,510	1,510

Jedwali la Na.4: Ada za Sasa na Zinazopendekezwa za Kuunganishiwa Huduma za Majisafi na Majitaka (Shilingi kwa Maunganisho)

Huduma	Ada ya Sasa	Ada Inayopendekezwa				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Muunganisho Mpya wa Maji	26,000	26,000	26,000	26,000	26,000	26,000
Muunganisho Mpya wa Majitaka	26,000	26,000	26,000	26,000	26,000	26,000

Jedwali la Na.5: Ada za Sasa na Zinazopendekezwa za Kurejeshewa Huduma (Shilingi kwa Maunganisho)

Kundi la Wateja	Ada ya Sasa	Ada Zinazopendekezwa				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Majumbani	15,000	25,000	25,000	25,000	25,000	25,000
Taasisi	19,000	30,400	30,400	30,400	30,400	30,400
Biashara	20,000	32,000	32,000	32,000	32,000	32,000
Viwanda	26,000	41,600	41,600	41,600	41,600	41,600

Jedwali la Na.6: Tozo za Sasa na Zinazopendekezwa za Huduma ya Majisafi kwa Boza (Shilingi kwa Safari)

Ujazo wa Boza	Tozo ya Sasa	Proposed Charge				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Jiji la Arusha na Ngaramtoni						
10 m3	112,360	123,000	135,000	149,000	160,000	160,000
5 m3	89,900	98,000	108,000	110,000	115,000	115,000
Miji ya Longido, Usa River na Monduli						
10 m3	112,360	123,000	135,000	149,000	160,000	160,000
5 m3	89,900	98,000	108,000	119,000	115,000	115,000
Miji ya Mirerani na Karatu						
10 m3		123,000	135,000	149,000	160,000	160,000
5 m3		98,000	108,000	119,000	115,000	115,000

Jedwali la Na.7: Tozo za Sasa na Zinazopendekezwa za Kuondoa Majitaka kwa Gari (Shilingi kwa Safari)

Ujazo wa Gari	Tozo ya Sasa	Proposed Charge				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Jiji la Arusha na Ngaramtoni						
10 m3	89,900	98,000	108,000	119,000	130,000	140,000
5 m3	73,000	80,000	88,000	90,000	100,000	117,000
Miji ya Longido, Usa River na Monduli						
10 m3	89,900	98,000	108,000	119,000	130,000	140,000
5 m3	73,000	80,000	88,000	90,000	100,000	117,000
Miji ya Mirerani na Karatu						
10 m3		98,000	108,000	119,000	130,000	140,000
5 m3		80,000	88,000	90,000	100,000	117,000

Jedwali la Na.8: Tozo za Sasa na Zinazopendekezwa za Kumwaga Majitaka (Shilingi kwa Safari)

Kundi la Wateja	Tozo ya Sasa	Tozo Zinazopendekezwa				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Wote	9,186	19,931	20,684	21,467	22,282	23,129

Jedwali la Na.9: Tozo za Sasa na Zinazopendekezwa za Majitaka kwa Wenye Visima Binafsi (Shilingi kwa Mwezi)

Kundi la Wateja	Ada ya Sasa	Ada Zinazopendekezwa				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Majumbani	-	27,000	29,250	31,500	34,200	36,000
Taasisi	-	139,500	150,000	165,000	175,500	189,000
Biashara	-	50,800	65,000	79,000	83,000	93,500
Viwanda	-	379,500	412,500	450,000	490,500	534,000

Mamlaka ya Majisafi na Usafi wa Mazingira Arusha ilieleza kuwa marekebisho ya bei yanalenga kuimarisha uwezo wa kifedha wa Mamlaka ili kutoa huduma bora, za uhakika na endelevu za majisafi na usafi wa mazingira katika eneo lake la huduma lililopanuka. Marekebisho hayo yanatokana na ongezeko la bei za vifaa, mahitaji ya watumishi kutokana na upanuzi wa eneo la huduma na haja ya kuvutia na kubakiza watumishi wenye ujuzi. Pia yatawezesha utekelezaji wa Mpango wa Biashara wa 2026/27-2030/31.

Tangazo hili limetolewa kwa mujibu wa Kifungu cha 19(4) cha Sheria ya EWURA Sura ya 414, kinachoitaka EWURA kutoa tangazo la taftishi ili kukusanya maoni kutoka kwa wadau kuhusu bei, ada na tozo zinazopendekezwa. Kama sehemu ya taftishi, kutakuwa na mkutano au mikutano ya kusikiliza maoni ya wadau tarehe 13 Oktoba 2026 katika ukumbi wa **Corridor Spring** jijini Arusha, 15 Oktoba 2026 katika ukumbi wa **Batilda**, Usa River, 16 Oktoba 2026 katika ukumbi wa **Halmashauri ya Wilaya ya Longido**, 20 Oktoba 2026 katika ukumbi wa **Chuo cha Maendeleo ya Jamii Monduli** na 21 Oktoba 2026 katika ukumbi wa **Kwa Luko** uliopo Mirerani. Mikutano yote itaanza saa 4 kamili asubuhi.

Wadau wanakaribishwa kuwasilisha maoni ya maandishi kwa Mkurugenzi Mkuu wa EWURA kupitia anuani ya Mamlaka ya Udhiditi wa Huduma za Nishati na Maji, Jengo la EWURA, 3 Mtaa wa EWURA, 41104 Tambukareli, S.L.P. 2857, Dodoma, ifikapo tarehe 8 Oktoba 2026. Maelezo zaidi kuhusu maombi yanaweza kupatikana kwenye ofisi za Makao Makuu ya EWURA mjini Dodoma au ofisi za Mamlaka ya Majisafi na Usafi wa Mazingira Arusha.

Imetolewa na:
Mkurugenzi Mkuu
Mamlaka ya Udhiditi wa Huduma za Nishati na Maji

